



Tavistock Office: 519-655-2033
Brunner Office: 519-595-8251
Toll Free: 1-800-387-2033

March 24, 2020

To our Valued Customers,

As we all know, the practices of the general public and business continues to change concerning the Covid-19 virus. **With the recent developments and the increased awareness of social distancing, we have made the decision to restrict entry into our retail store to the general public in Tavistock & Brunner.**

With this being said, we will still provide the same pickup service you have come to expect when picking up product from our retail store and warehouses. Before or upon arrival to our site, we ask that you call one of the numbers listed above. You can identify the products you wish to pick up and we will prepare your order and deliver it out to your vehicle. At this time, we ask that you remain in the vehicle while we serve you. Payment will be accepted in the terms of credit or charges on account for those that are set up. If you wish to pay by cash or cheque, we will make alternative arrangements.

If you wish to have your product delivered, you can also request this and we ask that you order a minimum of 10 items and provide minimum two days' notice for delivery. Please be aware that all of our staff have implemented safe practices in the delivery of feed, on farm services and visits to our site.

We appreciate your cooperation and understanding during this difficult time. As new information becomes available, we will be sure to communicate this.

If you have any questions or concerns, please contact our office.

We continue to wish you and your family good health as we get through the current situation together.

Sincerely,

Ryan Yantzi

Operations Manager – Yantzi's Feed & Seed
A Division of Trouw Nutrition Canada Inc.